



Dr. Rick Goodman
7247 N.W. 22nd Drive
Pembroke Pines, FL 33024

Friday, January 30, 2009

Dear Rick:

I wanted to thank you again for the inspiring and very enjoyable presentations that you gave this past week to my staff at our monthly staff meeting. Your insight into dealing with change, and looking to be proactive in our personal as well as professional lives for enrichment was a timely and much welcomed message.

You made it an easy transition for me to talk about our upcoming roll out of clinical pathways. The message was openly received by both staff sessions and I thank you for your expertise in bringing a group together and having them focus on the positive aspects of change.

I have had many positive comments from the participants. Also, I appreciated their recognition of the value for this type of inservice and need for team development. I noticed many taking notes and look forward to seeing how they include your information into their part of the clinical pathways roll out.

Perhaps we can persuade you to return again sometime in the future and bring some more fun, excitement, and especially insight into our growth as a working team.

Thank you again, Rick, for all of your hard work.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Kermit Springstead', is written over the word 'Sincerely,'.

Kermit Springstead RN, MBA
Administrator, Memorial Home Health Services