



4/10/2014

Dr. Rick Goodman
7247 NW 22nd Drive
Pembroke Pines, FL 33024

RE: Negotiation Training, 3/18/14

Dear Rick,

I wanted to express my sincere appreciation for the fantastic job you did with our negotiation training last month. I spoke to many of the attendees after the training and am pleased that they were all delighted by your content, presentation style, and for the humor you injected throughout. I felt your key messages were clearly defined and the team will retain and utilize these axioms in their day to day activities.

You exceeded my expectations and you will recall that I had very high expectations of you! I will strongly consider enlisting you again for additional training in the near future. Until then, take care.

A handwritten signature in cursive script that reads "Milt Douglass".

Milt Douglass
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