



St. Louis Community
College

Joseph P. Cosand Community College Center
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Dear Rick,

Officials from the State of Missouri, Department of Economic Development and representatives from St. Louis Community College, Center for Business, Industry & Labor visited McDonnell Douglas last month. The purpose of this visit was to tour MDA manufacturing facilities and observe the HPWO teams in action. Representatives were briefed by team leaders on the progress of the newly formed HPWO work teams.

I was very impressed with the effectiveness of teams. The self-directed work team concept is indeed working. The efforts you are contributing through your facilitation and training have made a positive impact on both McDonnell Douglas and St. Louis Community College, Center for Business, Industry & Labor.

Your continued dedication and support to this project is both acknowledged and appreciated. Please accept my sincere gratitude on your outstanding accomplishment.

Sincerely,

Rebecca G. Admire
Director
Center for Business, Industry & Labor
St. Louis Community College

cc: Steve Long
Kathy Bauer